

14 August 2021

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ECLERX SERVICES

## In-line quarter; robust outlook

- Q1 revenue growth at 1.4% QoQ USD, roughly in line with our estimate of 1.7% QoQ USD
- Rs 3bn buyback announced at a maximum price of Rs 3,200/sh, ~50% premium to CMP
- Maintain BUY as we roll to a new Jun'22 TP of Rs 2,880 (vs. Rs 1,620) on a higher target P/E of 19.5x

**In-line operating performance:** ECLX's Q1FY22 revenue grew 1.4% QoQ USD/ 1.2% CC, broadly in line with our USD estimate of 1.7%. Personiv revenue contributed US\$ 7.5mn during the quarter (~US\$ 30mn annual run-rate), with growth reaching a steady state. EBIT margin declined 200bps QoQ to 25.6% due to increased hiring and was broadly in line with our estimate of 25.9%. Attrition reduced 410bps QoQ but was still high at 31.7%. The company added 829 (organic) offshore employees in Q1 – a record high since it began this disclosure in Q1FY17, hinting at buoyant near-term demand. ECLX continues to pursue cross-selling and upselling with Personiv clients.

**Offshore demand increasing:** Due to work-from-home, the share of offshoring has increased from 77% a couple of quarters ago to 80% in Q1FY22. ECLX hired 800+ offshore staff in Q1, its highest ever organic employee additions in a quarter. Offshoring will be used as an important lever to defend margins against rising hiring and attrition-related costs.

**Outlook encouraging:** Per management, the demand environment remains positive, with BFSI seeing better traction. Although the company expects QoQ growth volatility to continue, it has signalled a positive outlook for FY22. However, labour conditions remain tight. There have been no client-level roll-offs yet in FY22, and top-10 client revenue has grown QoQ for the last four quarters. As of now, revenue addition has been bettering the revenue leakage from roll-offs. ECLX indicated that it is open to acquiring targets that are servicing unique clients in the BPO/KPO space, both tuck-in and sizeable like-to-like acquisitions.

**Buyback announced:** The board has approved buyback of equity shares through the tender offer route for an amount not exceeding Rs 3.03bn at a price not exceeding Rs 3,200/sh (47% premium to today's closing price).

**Maintain BUY:** We raise our target one-year forward P/E multiple to 19.5x (vs. 12x) on upbeat Q1 results, absence of roll-offs and a robust FY22 growth outlook. This represents a 35% discount to mid-cap IT services companies and translates to a revised Jun'22 TP of Rs 2,880 (vs. Rs 1,620).

**IT Services** 

## Key changes

|       | Target        | Rating           |
|-------|---------------|------------------|
|       | <b>A</b>      | <►               |
|       |               |                  |
| Ticke | er/Price      | ECLX IN/Rs 2,170 |
| Mark  | et cap        | US\$ 1.1bn       |
| Free  | float         | 45%              |
| 3M A  | NDV           | US\$ 1.8mn       |
| 52wk  | high/low      | Rs 2,380/Rs 632  |
| Prom  | noter/FPI/DII | 54%/20%/26%      |

Source: NSE | Price as of 13 Aug 2021

### Key financials

| Y/E 31 Mar              | FY21P  | FY22E  | FY23E  |
|-------------------------|--------|--------|--------|
| Total revenue (Rs mn)   | 15,644 | 20,743 | 23,831 |
| EBITDA (Rs mn)          | 4,642  | 6,481  | 7,522  |
| Adj. net profit (Rs mn) | 2,828  | 4,156  | 4,939  |
| Adj. EPS (Rs)           | 82.8   | 120.8  | 143.6  |
| Consensus EPS (Rs)      | 82.8   | 100.0  | 108.0  |
| Adj. ROAE (%)           | 18.7   | 23.0   | 24.9   |
| Adj. P/E (x)            | 26.2   | 18.0   | 15.1   |
| EV/EBITDA (x)           | 16.8   | 11.9   | 10.4   |
| Adj. EPS growth (%)     | 49.4   | 45.9   | 18.8   |

Source: Company, Bloomberg, BOBCAPS Research | P - Provisional

### Stock performance



Source: NSE





| Fig 1 – Quarterly p | performance |
|---------------------|-------------|
|---------------------|-------------|

| (Rs mn)                        | Q1FY22 | Q1FY21 | YoY (%) | Q4FY21 | QoQ (%) |
|--------------------------------|--------|--------|---------|--------|---------|
| Revenues (US\$ mn)             | 64.7   | 44.8   | 44.4    | 63.8   | 1.4     |
| Revenue                        | 4,864  | 3,365  | 44.5    | 4,728  | 2.9     |
| Operating Expenditure          | 3,382  | 2,531  | 33.6    | 3,177  | 6.5     |
| Cost of revenues               | 2,454  | 1,809  | 35.7    | 2,261  | 8.5     |
| as % of sales                  | 50.5   | 53.8   | -       | 47.8   | -       |
| SG&A expenses                  | 928    | 722    | 28.5    | 916    | 1.3     |
| as % of sales                  | 19.1   | 21.5   | -       | 19.4   | -       |
| EBITDA                         | 1,482  | 834    | 77.6    | 1,551  | (4.5)   |
| Depreciation                   | 237    | 173    | 36.9    | 244    | (3.1)   |
| EBIT                           | 1,245  | 661    | 88.3    | 1,307  | (4.7)   |
| Other Income                   | 82     | 115    | -       | 37     | -       |
| Interest                       | 54     | 49     | -       | 56     | -       |
| Non-recurring items            | (57)   | -      | -       | -      | -       |
| PBT                            | 1,215  | 727    | 67.1    | 1,288  | (5.7)   |
| Total Tax                      | 295    | 209    | 41.4    | 305    | (3.3)   |
| Adjusted PAT                   | 920    | 518    | 77.5    | 983    | (6.4)   |
| (Profit)/loss from JV's/Ass/MI | 7      | -      | -       | -      | -       |
| APAT after MI                  | 913    | 518    | 76.1    | 983    | (7.1)   |
| Extra ordinary items           | (57)   | 0      | -       | 0      | -       |
| Reported PAT                   | 856    | 518    | 65.2    | 983    | (12.9)  |
| Reported EPS                   | 26.6   | 14.3   | 85.1    | 28.8   | (7.8)   |
| Margins (%)                    |        |        | (bps)   |        | (bps)   |
| EBITDA                         | 30.5   | 24.8   | 570     | 32.8   | (230)   |
| EBIT                           | 25.6   | 19.6   | 590     | 27.6   | (200)   |
| EBT                            | 25.0   | 21.6   | 340     | 27.3   | (230)   |
| PAT                            | 18.8   | 15.4   | 340     | 20.8   | (200)   |
| Effective Tax rate             | 24.3   | 28.7   | (440)   | 23.7   | 60      |

Source: Company, BOBCAPS Research

## Fig 2 – Operating metrics

| (in LIS\$ torms)           | Q1FY22                | Growth  |         |  |
|----------------------------|-----------------------|---------|---------|--|
| (in US\$ terms)            | (% Contr. to Revenue) | QoQ (%) | YoY (%) |  |
| Revenue by Geography       |                       |         |         |  |
| North America              | 70.0                  | 1.4     | 42.4    |  |
| Europe                     | 23.0                  | 1.4     | 44.4    |  |
| ROW                        | 7.0                   | 1.4     | 68.5    |  |
| Client Concentration       |                       |         |         |  |
| Top 10                     | 62.0                  | 2.3     | 2.3     |  |
| Non-Top 10 client revenues | 38.0                  | 0.0     | 0.0     |  |
| Total Employees            | 12,842                | 8.0     | 7.7     |  |
| Billing Mix                |                       |         |         |  |
| FTE                        | 75.0                  | 4.2     | 4.2     |  |
| Managed Services Revenues  | 25.0                  | (6.1)   | 50.4    |  |
| Onsite-Offshore Mix        |                       |         |         |  |
| Onsite Revenues            | 20.0                  | (3.4)   | 37.5    |  |
| Offshore Revenues          | 80.0                  | 2.7     | 46.2    |  |
| Currency Concentration     |                       |         |         |  |
| USD                        | 80.0                  | 2.7     | 2.7     |  |
| Euro                       | 12.0                  | 1.4     | 1.4     |  |
| GBP                        | 4.0                   | 1.4     | 1.4     |  |

Source: Company, BOBCAPS Research



# Valuation methodology

ECLX has demonstrated efficient cost management, helped by strong utilisation (81% in Q1FY22), higher offshoring (80%) and manageable attrition, enabling EBIT margin to hold at ~25% for the last two quarters. Post Q1FY22 results, we raise our FY22/23/24 EPS by 1.6%/6.3%/5.2% and our target one-year forward P/E to 19.5x (vs. 12x) considering the upbeat Q1 results, absence of roll-offs and robust growth outlook. Our new target multiple is at 35% discount to that of mid-cap IT services companies and, coupled with rollover, translates to a revised Jun'22 TP of Rs 2,880 (vs. Rs 1,620). Maintain BUY.

### Fig 3 – Revised estimates

| (Rs mn)            |        | New    |        |         | Old    |        |       | Change (%) |       |
|--------------------|--------|--------|--------|---------|--------|--------|-------|------------|-------|
| (KS IIII)          | FY22E  | FY23E  | FY24E  | FY22E   | FY23E  | FY24E  | FY22E | FY23E      | FY24E |
| Revenues (US\$ mn) | 273    | 305    | 336    | 261     | 287    | 318    | 4.5   | 6.3        | 5.7   |
| YoY growth (%)     | 29.7   | 11.7   | 10.1   | 24.1    | 9.9    | 10.7   | -     | -          | -     |
| Revenues           | 20,743 | 23,831 | 26,189 | 20,025  | 22,393 | 24,781 | 3.6   | 6.4        | 5.7   |
| EBIT               | 5,545  | 6,532  | 7,093  | 5,440   | 6,072  | 6,665  | 1.9   | 7.6        | 6.4   |
| EBIT margins (%)   | 26.7   | 27.4   | 27.1   | 27.2    | 27.1   | 26.9   | -     | -          | -     |
| Net Profits        | 4,163  | 4,939  | 5,405  | 4,104.6 | 4,609  | 5,102  | 1.4   | 7.2        | 6.0   |
| EPS (Rs)           | 122.2  | 143.6  | 157.2  | 120.3   | 135.1  | 149.5  | 1.6   | 6.3        | 5.2   |

Source: BOBCAPS Research

## Fig 4 – Peer comparison

| Ticker  |          | Mkt Cap Dating Target US\$ revenue CAGR |        | EPS (R     | s)          | P/E (x) |       |       |       |
|---------|----------|---|--------|------------|-------------|---------|-------|-------|-------|
| TICKEF  | CMP (Rs) | (US\$ bn)                               | Rating | Price (Rs) | FY21-23E(%) | FY22E   | FY23E | FY22E | FY23E |
| TCS     | 3,352    | 168.4                                   | BUY    | 3,890      | 15.1        | 109.8   | 127.0 | 30.5  | 26.4  |
| INFO    | 1,690    | 96.3                                    | BUY    | 1,860      | 14.3        | 54.1    | 61.1  | 31.2  | 27.6  |
| WPRO    | 606      | 44.8                                    | HOLD   | 590        | 18.4        | 23.5    | 27.1  | 25.8  | 22.4  |
| HCLT    | 1,097    | 39.8                                    | BUY    | 1,260      | 11.3        | 52.2    | 59.0  | 21.0  | 18.6  |
| TECHM   | 1,387    | 16.2                                    | BUY    | 1,380      | 13.9        | 77.9    | 89.7  | 17.8  | 15.5  |
| LTI     | 4,877    | 11.5                                    | BUY    | 4,990      | 18.7        | 134.1   | 158.4 | 36.4  | 30.8  |
| MPHL    | 2,764    | 6.9                                     | HOLD   | 2,500      | 14.0        | 82.0    | 95.7  | 33.7  | 28.9  |
| MTCL    | 2,926    | 6.4                                     | SELL   | 2,270      | 15.8        | 87.7    | 93.9  | 33.4  | 31.2  |
| PSYS    | 3,167    | 3.4                                     | HOLD   | 2,920      | 21.0        | 74.0    | 91.4  | 42.8  | 34.6  |
| COFORGE | 4,847    | 3.9                                     | BUY    | 5,530      | 26.8        | 131.8   | 174.3 | 36.8  | 27.8  |
| ECLX    | 2,120    | 1.1                                     | BUY    | 2,880      | 20.4        | 122.2   | 143.6 | 17.5  | 14.8  |

Source: BOBCAPS Research, Company

# Key risks

Key downside risks to our estimates are:

- volatility in top-10 clients,
- Personiv acquisition synergies failing to materialise, and
- high attrition.



# Sector recommendation snapshot

| Company                   | Ticker     | Market Cap (US\$ bn) | Price (Rs) | Target (Rs) | Rating |
|---------------------------|------------|----------------------|------------|-------------|--------|
| Coforge                   | COFORGE IN | 4.0                  | 4,811      | 5,530       | BUY    |
| eClerx Services           | ECLX IN    | 1.1                  | 2,170      | 2,880       | BUY    |
| HCL Technologies          | HCLT IN    | 40.9                 | 1,119      | 1,260       | BUY    |
| Info Edge                 | INFOE IN   | 9.4                  | 5,429      | 2,880       | SELL   |
| Infosys                   | INFO IN    | 98.2                 | 1,712      | 1,860       | BUY    |
| L&T Infotech              | LTI IN     | 11.5                 | 4,863      | 4,990       | BUY    |
| Mindtree                  | MTCL IN    | 6.5                  | 2,921      | 2,270       | SELL   |
| Mphasis                   | MPHL IN    | 6.9                  | 2,754      | 2,500       | HOLD   |
| Persistent Systems        | PSYS IN    | 3.4                  | 3,124      | 2,920       | HOLD   |
| Tata Consultancy Services | TCS IN     | 175.1                | 3,463      | 3,890       | BUY    |
| Wipro                     | WPRO IN    | 45.8                 | 616        | 590         | HOLD   |

Source: BOBCAPS Research, NSE | Price as of 13 Aug 2021



# Financials

| Income Statement           |        |        |        |        |        |
|----------------------------|--------|--------|--------|--------|--------|
| Y/E 31 Mar (Rs mn)         | FY20A  | FY21P  | FY22E  | FY23E  | FY24E  |
| Total revenue              | 14,376 | 15,644 | 20,743 | 23,831 | 26,189 |
| EBITDA                     | 3,249  | 4,642  | 6,481  | 7,522  | 8,246  |
| Depreciation               | 710    | 816    | 936    | 989    | 1,153  |
| EBIT                       | 2,539  | 3,826  | 5,545  | 6,532  | 7,093  |
| Net interest inc./(exp.)   | (188)  | (203)  | (204)  | (200)  | (200)  |
| Other inc./(exp.)          | 452    | 182    | 373    | 433    | 512    |
| Exceptional items          | 0      | 0      | (57)   | 0      | 0      |
| EBT                        | 2,803  | 3,806  | 5,657  | 6,766  | 7,405  |
| Income taxes               | 715    | 978    | 1,494  | 1,827  | 1,999  |
| Extraordinary items        | 0      | 0      | 0      | 0      | 0      |
| Min. int./Inc. from assoc. | 0      | 0      | 7      | 0      | 0      |
| Reported net profit        | 2,087  | 2,828  | 4,156  | 4,939  | 5,405  |
| Adjustments                | 0      | 0      | 0      | 0      | 0      |
| Adjusted net profit        | 2,087  | 2,828  | 4,156  | 4,939  | 5,405  |

### Balance Sheet

| Y/E 31 Mar (Rs mn)        | FY20A  | FY21P  | FY22E  | FY23E  | FY24E  |
|---------------------------|--------|--------|--------|--------|--------|
| Accounts payables         | 0      | 0      | 0      | 0      | 0      |
| Other current liabilities | 2,058  | 2,143  | 2,842  | 3,264  | 3,588  |
| Provisions                | 197    | 86     | 114    | 131    | 144    |
| Debt funds                | 63     | 63     | 63     | 63     | 63     |
| Other liabilities         | 129    | 129    | 129    | 129    | 129    |
| Equity capital            | 358    | 358    | 358    | 358    | 358    |
| Reserves & surplus        | 12,706 | 16,870 | 18,498 | 20,465 | 22,618 |
| Shareholders' fund        | 13,065 | 17,228 | 18,857 | 20,824 | 22,976 |
| Total liab. and equities  | 15,513 | 19,650 | 22,005 | 24,412 | 26,900 |
| Cash and cash eq.         | 3,345  | 3,418  | 4,299  | 5,875  | 7,872  |
| Accounts receivables      | 2,378  | 2,572  | 3,410  | 3,917  | 4,305  |
| Inventories               | 0      | 0      | 0      | 0      | 0      |
| Other current assets      | 1,520  | 2,786  | 3,694  | 4,244  | 4,664  |
| Investments               | 4,368  | 7,139  | 7,139  | 7,139  | 7,139  |
| Net fixed assets          | 1,246  | 1,079  | 807    | 580    | 264    |
| CWIP                      | 2      | 150    | 150    | 150    | 150    |
| Intangible assets         | 2,272  | 2,272  | 2,272  | 2,272  | 2,272  |
| Deferred tax assets, net  | 384    | 384    | 384    | 384    | 384    |
| Other assets              | 0      | 0      | 0      | 0      | 0      |
| Total assets              | 15,513 | 19,650 | 22,005 | 24,411 | 26,900 |

## Cash Flows

| Y/E 31 Mar (Rs mn)         | FY20A | FY21P   | FY22E   | FY23E   | FY24E   |
|----------------------------|-------|---------|---------|---------|---------|
| Cash flow from operations  | 4,640 | 2,178   | 3,910   | 5,078   | 5,775   |
| Capital expenditures       | (135) | (501)   | (664)   | (763)   | (838)   |
| Change in investments      | 0     | (2,516) | 0       | 0       | 0       |
| Other investing cash flows | 264   | (21)    | 169     | 233     | 312     |
| Cash flow from investing   | 128   | (3,037) | (495)   | (529)   | (526)   |
| Equities issued/Others     | 0     | 0       | 0       | 0       | 0       |
| Debt raised/repaid         | 0     | 0       | 0       | 0       | 0       |
| Interest expenses          | 0     | 0       | 0       | 0       | 0       |
| Dividends paid             | (45)  | (1,702) | (2,535) | (2,972) | (3,253) |
| Other financing cash flows | 0     | 0       | 0       | 0       | 0       |
| Cash flow from financing   | (45)  | (1,702) | (2,535) | (2,972) | (3,253) |
| Chg in cash & cash eq.     | 4,723 | (2,561) | 881     | 1,576   | 1,997   |
| Closing cash & cash eq.    | 5,979 | 3,418   | 4,299   | 5,875   | 7,872   |

| Y/E 31 Mar (Rs)                   | FY20A | FY21P | FY22E | FY23E | FY24E |
|-----------------------------------|-------|-------|-------|-------|-------|
| Reported EPS                      | 55.5  | 82.8  | 120.8 | 143.6 | 157.2 |
| Adjusted EPS                      | 55.5  | 82.8  | 120.8 | 143.6 | 157.2 |
| Dividend per share                | 1.0   | 41.8  | 61.9  | 72.6  | 79.4  |
| Book value per share              | 347.1 | 457.7 | 501.0 | 553.2 | 610.4 |
| Valuations Ratios                 |       |       |       |       |       |
| Y/E 31 Mar (x)                    | FY20A | FY21P | FY22E | FY23E | FY24E |
| EV/Sales                          | 5.5   | 5.0   | 3.7   | 3.3   | 2.9   |
| EV/EBITDA                         | 24.3  | 16.8  | 11.9  | 10.4  | 9.3   |
| Adjusted P/E                      | 39.1  | 26.2  | 18.0  | 15.1  | 13.8  |
| P/BV                              | 6.3   | 4.7   | 4.3   | 3.9   | 3.6   |
| DuPont Analysis                   |       |       |       |       |       |
| Y/E 31 Mar (%)                    | FY20A | FY21P | FY22E | FY23E | FY24E |
| Tax burden (Net profit/PBT)       | 74.5  | 74.3  | 73.5  | 73.0  | 73.0  |
| Interest burden (PBT/EBIT)        | 110.4 | 99.5  | 102.0 | 103.6 | 104.4 |
| EBIT margin (EBIT/Revenue)        | 17.7  | 24.5  | 26.7  | 27.4  | 27.1  |
| Asset turnover (Rev./Avg TA)      | 91.2  | 89.0  | 99.6  | 102.7 | 102.1 |
| Leverage (Avg TA/Avg Equity)      | 1.2   | 1.2   | 1.2   | 1.2   | 1.2   |
| Adjusted ROAE                     | 15.5  | 18.7  | 23.0  | 24.9  | 24.7  |
| Ratio Analysis                    |       |       |       |       |       |
| Y/E 31 Mar                        | FY20A | FY21P | FY22E | FY23E | FY24E |
| YoY growth (%)                    |       |       |       |       |       |
| Revenue                           | 0.5   | 8.8   | 32.6  | 14.9  | 9.9   |
| EBITDA                            | 5.1   | 42.9  | 39.6  | 16.1  | 9.6   |
| Adjusted EPS                      | (7.7) | 49.4  | 45.9  | 18.8  | 9.4   |
| Profitability & Return ratios (%) |       |       |       |       |       |
| EBITDA margin                     | 22.6  | 29.7  | 31.2  | 31.6  | 31.5  |
| EBIT margin                       | 17.7  | 24.5  | 26.7  | 27.4  | 27.1  |
| Adjusted profit margin            | 14.5  | 18.1  | 20.0  | 20.7  | 20.6  |
| Adjusted ROAE                     | 15.5  | 18.7  | 23.0  | 24.9  | 24.7  |
| ROCE                              | 26.1  | 31.9  | 38.5  | 43.6  | 46.5  |
| Working capital days (days)       |       |       |       |       |       |
| Receivables                       | 61    | 58    | 53    | 56    | 57    |
| Inventory                         | 0     | 0     | 0     | 0     | (     |
| involutory                        |       |       |       | 68    |       |

| Inventory                   | 0     | 0     | 0     | 0     | 0     |
|-----------------------------|-------|-------|-------|-------|-------|
| Payables                    | 66    | 70    | 64    | 68    | 70    |
| Ratios (x)                  |       |       |       |       |       |
| Gross asset turnover        | 11.3  | 13.5  | 22.0  | 34.4  | 62.1  |
| Current ratio               | 3.2   | 3.9   | 3.9   | 4.1   | 4.5   |
| Net interest coverage ratio | NA    | NA    | NA    | NA    | NA    |
| Adjusted debt/equity        | (0.3) | (0.2) | (0.2) | (0.3) | (0.3) |
|                             |       |       |       |       |       |

Source: Company, BOBCAPS Research | Note: TA = Total Assets



# Disclaimer

Recommendation scale: Recommendations and Absolute returns (%) over 12 months

BUY - Expected return >+15%

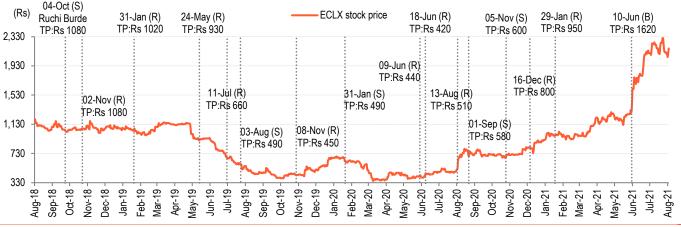
HOLD - Expected return from -6% to +15%

SELL - Expected return <-6%

Note: Recommendation structure changed with effect from 21 June 2021

Our recommendation scale does not factor in short-term stock price volatility related to market fluctuations. Thus, our recommendations may not always be strictly in line with the recommendation scale as shown above.

### Ratings and Target Price (3-year history): ECLERX SERVICES (ECLX IN)



B - Buy, H - Hold, S - Sell, A - Add, R - Reduce

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