

**Investor's Complaints Data for Depository Participants**  
**Data for month ending – March 2025**

Sr. No.	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the Month**		Average Resolution time^(in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	0	0	0	0	0	0	0
2	SEBI (SCORES 2.0)	1	8	2	7	2	0	17.57
3	Depositories (NSDL)	2	6	1	7	1	0	12.14
4	Depositories (CDSL)	0	1	0	1	0	0	9
5	Other Sources (if any)	0	1	0	1	0	0	7
	<b>Grand Total</b>	<b>3</b>	<b>16</b>	<b>3</b>	<b>16</b>	<b>3</b>	<b>0</b>	<b>14</b>

**Trend of Monthly disposal of complaints:**

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	Apr-24	0	0	0	0
2	May-24	0	0	0	0
3	Jun-24	0	0	0	0
4	Jul-24	0	0	0	0
5	Aug-24	0	0	0	0
6	Sep-24	0	0	0	0
7	Oct-24	0	1	1	0
8	Nov-24	0	0	0	0
9	Dec-24	0	1	0	1
10	Jan-25	1	16	9	8
11	Feb-25	8	5	10	3
12	Mar-25	3	16	16	3
	<b>Grand Total</b>	<b>12</b>	<b>39</b>	<b>36</b>	<b>15</b>

\*Should include complaints of previous months resolved in the current month, if any.

\*\*Should include total complaints pending as on the last day of the month, if any.

**Trend of Yearly disposal of complaints:**

SN	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year
1	2022-23	0	0	0	0
2	2023-24	0	0	0	0
3	2024-25	0	39	36	3
	<b>Grand Total</b>	<b>0</b>	<b>39</b>	<b>36</b>	<b>3</b>