

Investor's Complaints Data for Depository Participants

Data for month ending – April 2025

Sr. No.	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the Month**		Average Resolution time^(in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	0	0	0	0	0	0	0
2	SEBI (SCORES 2.0)	2	5	1	6	1	0	12.33
3	Depositories (NSDL)	1	0	0	1	0	0	9
4	Depositories (CDSL)	0	2	1	1	1	0	13
5	Other Sources (if any)	0	0	0	0	0	0	0
	Grand Total	3	7	2	8	2	0	20

Trend of monthly disposal of complaints for the financial year:

SN	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month *	Pending at the end of the particular month #
1	April, 2025	3	7	8	2
	Grand Total	3	7	8	2

Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

Trend of annual (Calendar year) disposal of complaints (For 5 years on rolling basis)

SN	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year
1	2021 - 22	0	0	0	0
2	2022 - 23	0	0	0	0
3	2023 - 24	0	0	0	0
4	2024 - 25	0	39	36	3
5	2025 - 26	3	7	8	2
	Grand Total	3	46	44	5

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A wholly owned subsidiary of Bank of Baroda

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