

Filing of complaints on SCORES – Easy & quick

There will be occasions when you may have a complaint against a listed company/ intermediary registered with SEBI. In the event of such complaint, you should first approach the concerned company/ intermediary. However, if you are not satisfied with their response the client should know whom to turn to, to get your complaint redressed.

SEBI takes up complaints related to issue and transfer of securities and non-payment of dividend with listed companies. In addition, SEBI also takes up complaints against the various intermediaries registered with it and related issues.

SCORES is a platform which facilitates you to lodge your complaint online with SEBI and subsequently view its status.

You can register your complaint on the Scores platform in 3 easy steps:

- a. Register on SCORES portal: (<https://scores.gov.in/scores/Welcome.html>)
- b. Mandatory details for filing complaints on SCORES:
 - i. Name, PAN, Address, Mobile Number, Email ID
- c. Benefits of Scores:
 - i. Effective communication
 - ii. Speedy redressal of the grievances